



GENERAL ORDER

MINOCQUA POLICE DEPARTMENT

SUBJECT: CRIMINAL INVESTIGATIONS

SCOPE: All Department Personnel
DISTRIBUTION: General Orders Manual

REFERENCE:

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INDEX AS: Case File Management
Criminal Investigations
Drugs, Vice, Special Investigations and Organized Crime
Maintenance of Investigative Coverage
Organized Crime
Preliminary Investigations
Vice Crimes

PURPOSE: The purpose of this General Order is to establish procedures for the Minocqua Police Department in the managing and handling of criminal investigations.

This General Order consists of the following numbered sections:

- I. MAINTENANCE OF INVESTIGATIVE COVERAGE
- II. CASE FILE MANAGEMENT
- III. PRELIMINARY INVESTIGATIONS
- IV. CONDUCTING CRIMINAL INVESTIGATIONS
- V. VICE, DRUGS, SPECIAL INVESTIGATIONS, AND ORGANIZED CRIME

I. MAINTENANCE OF INVESTIGATIVE COVERAGE

- A. The Detective Sergeant should be called in as soon as possible to assist with the investigation of a major criminal incident (e.g. homicide, major arsons, or other cases where specialized investigative techniques may be needed.) The following protocol will be utilized:

1. The responding officer shall notify the Duty Command (On Call) supervisor in the event of a major criminal incident. This Duty Command supervisor shall make any additional necessary contacts and coordinate the investigation.
 2. Once notification has been made to the Duty Command supervisor, the Chief of Police will be notified and advised of the incident or situation.
- B. Should there be a major incident where additional patrol division personnel or resources are required, the Duty Command supervisor shall be notified. The Duty Command supervisor shall contact the Chief of Police.
- C. The Town of Minocqua Police Department maintains 24 hour coverage 365 days per year. The Oneida County Sheriff's Office provides back up upon request.

II. CASE FILE MANAGEMENT

A. Case Status System

1. It is the policy of the Minocqua Police Department that the records division has the responsibility for ensuring the integrity and security of the records system. Chapter 10: Records, details the Department's record keeping functions and responsibilities. In addition, the Detective Sergeant maintains records dealing with criminal investigations.
2. All reports entered into the Department's computer system are reviewed by Department supervision. A determination shall be made in each instance as to the status of the reported incident. The reports will be cleared from the computer system by either closing them or by assigning them for additional follow-up.
3. Matters needing brief investigation may be assigned to the patrol follow-up function. In addition, ongoing cases may be assigned to individual officers through the Lieutenant or Detective Sergeant. In either event, these cases will be logged and tracked as supplements to Offense Field reports.
4. Matters requiring a lengthy investigation or requiring additional follow-up by the Detective Sergeant will be reviewed by the Lieutenant. The Lieutenant will make a decision on the assignment of the incident and will assign a status. The status will be Closed, Open-Active or Open-Inactive.
 - a) In the case an incident is assigned for follow up the report will be given to the Department Confidential Secretary. The Department Confidential Secretary will merge the information regarding the report into the records management system. Once merged a supervisor will review the report and assign necessary follow up. Generally, the information recorded will include;
 - (i) Incident Type
 - (ii) Incident Type Code Number
 - (iii) Minocqua Police Department Case Number
 - (iv) Officer employee/badger number
 - (v) Incident Location
 - (vi) Victim's Last Name
 - (vii) Victim's First Name
 - (viii) Victim's Address
 - (ix) Date Incident Assigned
 - (x) Date Incident Closed
 - (xi) Officer Assigned
 - (xii) Disposition
 - (xiii) Disposition Code
 - (xiv) Suspect(s) Name

(xv) Notes

D. Administrative Designator for Case Disposition

1. At the conclusion of investigations, specific designators for each case will be entered as follows:
 - a) Case Status: Closed – Disposition: District Atty, Town Atty, Corp Counsel, DOSS (Department of Social Services) – This status and case disposition(s) should be listed for all incidents which a request for charges and/or a report on prosecution has been forwarded to the referred agency.
 - b) Case Status: Open-Active – This status should be used when an officer needs additional time to complete the investigation.
 - c) Case Status: Closed – This status should be used when the investigation (report) is completed and none of the above applies. The officer should supply the reason it is closed, i.e., arrest, citation issued, no enforcement action taken, etc.
 - d) Case Status: Open-Inactive – This status should be used when an officer is unable to develop any further leads and has taken the investigation to its furthest point.
 - e) Case Status: Unfounded – This status should be used when the reported offense is determined not to have occurred.
2. Incidents/investigations may be re-opened by Department supervision if additional follow-up is deemed necessary.

E. Maintenance of Records

1. Investigative records are maintained in the Department's records management system. The records will be maintained pursuant Chapter 10: Records.
2. Officers actively investigating incidents will maintain a working copy of the incidents currently being investigated. As the investigation progresses supplemental reports will be completed on a timely basis. These reports will be reviewed by a supervisor. Should the incident require further follow-up, the supplemental report will be reassigned to the appropriate party.
3. When the incident reaches a satisfactory conclusion or reaches a point where no further investigation is warranted, the matter will be closed by supervision and assigned one of the specific designators listed in the Administrative Designator for Case Disposition section above.
4. All information will be included in the appropriate supplemental report and will be added to the original record and maintained in the Department's records management system. Officers will not maintain copies of reports once the incident is concluded and the reports are stored in the records management system. Exceptions may include if the report is of special interest for future investigative purposes and if approved by a supervisor. (This does not cover criminal intelligence reports covered in General Order 6.18: Criminal Intelligence).

F. Accessibility to Files.

1. Any member of the Department may access the Department's investigation files. Data entry will be completed only by Department staff trained in the entry of information into this specific file system. The Detective Sergeant will submit monthly reports to the Chief of Police detailing the monthly activity of the open-active investigations.
2. Supervisors are authorized to "lock" specific reports, which would limit access to supervisors only. This may include but is not limited to special investigations, sensitive information, etc.

III. PRELIMINARY INVESTIGATIONS

- A. The preliminary investigation begins when the primary assigned officer arrives at the scene and continues until there is either a conclusion of the investigation or a transfer of case responsibility by a supervisor.
- B. The following steps shall serve as a general guide for completing a preliminary investigation. The officer shall:
 - 1. Make observations and documentation of all pertinent conditions, events, and remarks.
 - 2. Locate, identify and interview all complainant(s), victim(s), and witnesses involved with the investigation. Obtain written statements where appropriate.
 - 3. Maintain the integrity of the crime scene and protect evidence until it can be properly handled and collected.
 - 4. Identify, attempt to locate, question or interrogate any suspect(s). Affect the arrest of the criminal suspect when probable cause exists for the arrest.
 - 5. If a custodial arrest was made, prepare an accurate and complete report of all circumstances, findings, evidence and other data as may be related to the criminal investigation. The officer should complete this report and all accompanying reports prior to leaving their tour of duty.
 - 6. Complete all reports in compliance with the Minocqua Police Department's Report Writing Guide.

IV. CONDUCTING CRIMINAL INVESTIGATIONS

- A. Generally in any investigation, including investigations into vice, drugs, special investigations and organized crime, officers should utilize all available resources to develop information. The following is a partial list of sources from which information may be obtained:
 - 1. Reviewing reports from the preliminary investigation.
 - 2. The victim/complainant, witnesses, suspects, and informants.
 - 3. Public and private agencies, such as corrections, utility companies, and educational facilities.
 - 4. Automated data systems, such as NCIC, CIB, DOT, and in-house reports and Special Units records.
 - 5. Other law enforcement agencies.
- B. Much of the information needed to complete a thorough investigation will result from the completion of interviews and interrogations. Interviews and interrogations are conducted in order to:
 - 1. Collect any facts relating to an incident,
 - 2. To substantiate information obtained from other sources, to challenge information presented as truthful by suspects or hostile witnesses, or
 - 3. To provide additional information pertaining to the incident under investigation.
- C. Officers will gather information from witnesses, suspects, or arrestees, which may help in the solution of a crime. However, it is necessary to be equally alert to ensure that interviews and interrogations conform to legal standards.

All officers shall interview, interrogate or otherwise question persons in accordance with the law and constitutional requirements, and with General Order 6.13: Custodial Interrogation.

1. Witnesses shall be located and interviewed as quickly as possible to enhance the reliability of their information and reduce the inconvenience often associated with volunteering witness information. Officers will make reasonable attempts to interview witnesses in person. Each case on its own facts and merit may preclude this standard from being followed at all times.
 2. Whenever possible, officers should attempt to reinforce the interview/interrogation with a written statement by the person providing the information. For suspects and witnesses, the primary format will be a written statement. All in custody adult felony suspects and all in custody juvenile suspects will be videotaped or audio taped.
- D. Officers conducting investigations shall be diligent in identifying, collecting, and preserving items of physical evidence and shall be guided in this endeavor by Chapter 11; Evidence/Property Integrity.
- E. Background investigations may be conducted on individuals suspected of criminal activity, certain business license applicants, and pre-employment candidates.
1. Any lawful information source may be explored during a background investigation. Such sources may include other law enforcement agencies and information systems, credit bureaus, informants, business and personal contacts, and various official records repositories.
 2. Information obtained in a background investigation for criminal investigation will be controlled and maintained in the existing case file.
- F. Surveillance, undercover operations, and decoy operations must first be approved by the Chief of Police or the Chief's designee.
- G. The application of surveillance techniques to an investigation will generally be accomplished through the assigned officers conducting the investigation, with supervisor authorization. Any covert surveillance should be coordinated through a department supervisor.
- H. When applying surveillance techniques officers shall address the following:
1. An analysis of victims, crimes, and crime locations.
 2. Identification and analysis of probable offenders and their habits, associates, vehicles, methods of operation, and other pertinent information.
 3. Familiarization with the neighborhood and/or target area.
 4. Assigning responsibilities and determining operational procedures for observation, arrests, and mobile surveillance.
 5. Determining proper surveillance equipment required.
 6. Establishing means of communication and coordinated radio frequencies.
 7. Notification to the communication (E911) center concerning surveillance, as appropriate.
- I. Officers should disseminate any relevant information to other Officers of the Department that may assist in the investigation follow up. In addition, any other member in the Department that has any relevant information regarding an investigation shall forward that information to the Officer conducting the follow up.
- J. Should a search warrant be required (with the exception of a search warrant needed for an OWI legal blood draw) the Officer shall contact a Supervisor and inform him/her of the circumstances.

Proper procedure for obtaining a search warrant through the on-call Oneida County Judge shall be followed as well executing any search warrant. All search warrant applications shall be approved by a Supervisor prior to contacting the on-call Oneida County Judge.

- K. Once a suspect has been identified; Officers shall make an arrest, apply for an arrest warrant through a District Attorney Referral or issue a citation depending upon the circumstances. Also refer to General Order 1.10: Arrest Procedures.
 - 1. Officers shall also investigate all suspects for their involvement in additional crimes. This may require contacting other law enforcement agencies for information and/or evidence.
 - 2. All requests for warrants from the District Attorney's Office must be approved by a Supervisor.
- L. Officers shall prepare supplemental reports on every aspect of their follow up investigation(s). These supplements shall be forwarded to a Supervisor for review.
- M. After criminal or ordinance charges are issued, the investigating Officer shall assist the District Attorney's or Town Attorney's Office with any preparation that is needed for court appearances. Should either Attorney's Office require additional follow up investigation, the Officer shall notify a Supervisor for guidance.

V. VICE, DRUGS, SPECIAL INVESTIGATIONS AND ORGANIZED CRIME

- A. Refer to Policy 6.19 Special Investigations.

David J. Jaeger

David J. Jaeger
Chief of Police

This General Order cancels and supersedes any and all written directives relative to the subject matter contained herein.

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